

PLEASE KEEP FOR YOUR RECORDS

Oceanic Time Warner Cable of Hawaii Automatic Bill Payment Authorization Agreement

I authorize Oceanic Time Warner Cable of Hawaii to begin deductions from my account with the financial institution named below for payment of my cable bill.

This authorization will remain in effect until revoked by me. I understand that I have the right to stop automatic payment of my cable bill upon notice to Oceanic two weeks prior to the time my account is charged. I understand that Oceanic and/or the financial institution indicated below reserves the right to end this payment plan at any time.

I also understand that there will be a \$15.00 (plus tax) handling fee charged to my account for each payment or item that can not be processed.

FINANCIAL INSTITUTION

SIGNATURE

DATE



200 Akamainui Street • Mililani, Hawaii 96789

5/02

Want to know how you can get

\$5.00 OFF

your next cable bill?

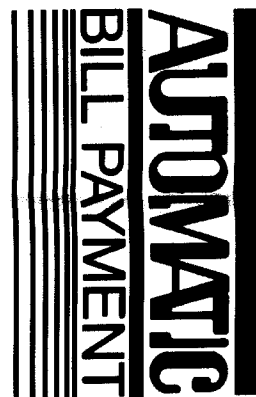
It's free! And if you sign up today, we'll give you a \$5 credit on your next cable bill - just for helping us save on the paperwork!

Offer valid for new Automatic Bill Payment subscribers only. Please allow 4-6 weeks for processing.

Automatic Bill Payment

It's easy! Join the thousands of satisfied cable subscribers and sign up for





From Oceanic Time Warner Cable of Hawaii Cable of Hawaii Sign up today. It's easy.

What does it cost?

Nothing. It's free.

What's in it for me?

Think of the savings in time and money. No checks to write. No stamps to buy. No envelopes to send. No missing payments.

How does it work?

Instead of writing and mailing a check each month, the amount due for cable service is deducted from your account at a participating financial institution and paid to Oceanic. Automatically.

Will I receive a statement?

No. Oceanic Time Warner Cable of Hawaii will send you a billing statement only when additional changes or services are made.

Is it reliable?

Absolutely. All you have to do is make sure there is enough money in your account. Automatic Bill Payment takes care of payments whether you're away on a trip or busy at home; your bill always paid, your credit always in good standing.

Is it safe?

Definitely. You maintain complete control of payment authorization. Your regular bank statement will show the exact amount paid to Oceanic. If you want to stop or change your cable service in any way, just give us a call. We will make the necessary adjustments and send you a confirming statement showing the changes at least 10 days before the next payment date. And if you have any questions about your payments, or want to cancel ABP...no problem; just give us a call at 625-8100.

When will ABP start?

Just as soon as we can process your Authorization Form (4-6 weeks). We'll send a Confirmation Notice on your cable bill telling you the start-up date of your Automatic Bill Payment service.

How do I sign up?

Easy, just complete the attached Authorization Form and return it with your next payment. Please include a check or deposit slip marked "VOID". Now say goodbye to bill payment headaches...forever!

DETACH HERE AND RETURN WITH PAYMENT

I authorize Oceanic Time Warner Cable of Hawaii to begin deductions from the financial institution named below for payment of my cable bill.

ACCOUNT NUMBER (as shown on cable bill)

NAME (as shown on cable bill)

CONTACT PHONE

FINANCIAL INSTITUTION (Name of Bank, Savings & Loan or Credit Union)

BRANCH

Please deduct payment from:

- CHECKING or SHARE DRAFT ACCOUNT
- SAVINGS ACCOUNT

ACCOUNT NUMBER

PRINT NAME

AUTHORIZED SIGNATURE (as shown on Financial Institution records)

DATE

Attach deposit slip or check marked "VOID" showing your complete account number with the Financial Institution.