



A Publication of the AOA of Hawaiiki Tower, Inc.,

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AND
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BOARD OF DIRECTORS

- Pat Kawakami, President
- Serena Benson, Vice-President
- Moe Matsuda, Secretary
- Jeff Dickinson, Treasurer
- Linda Keller, Director
- Attilio Avino, Director
- Mike Chapman, Director
- Richard Scofield, Director
- Douglas Hung, Director

HOMEOWNERS INSURANCE
IS MANDATORY
THE INSURANCE
DEDUCTIBLE IS \$75,000

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このニュースレターには、お住まいに関する大切な情報が記載されています。
必要な場合、訳してもらってお読みください。

2025 ANNUAL MEETING

The 2025 Annual Meeting of the AOA of Hawaiiki Tower, Inc. was held on Monday, March 31, 2025 at 6:00 pm in the level 3 lobby.

Four board members were elected by acclamation. President Patricia Kawakami, Director Linda Keller, and Director Moe Masuda were elected for a three-year term and Director Richard Scofield for a one-year.

KEVIN DONOHOE 20 YEAR ANNIVERSARY

Our awesome Maintenance Supervisor, Kevin Donohoe, just celebrated his 20th Anniversary working at Hawaiiki Tower. Kevin plays a vital role in keeping Hawaiiki Tower running smoothly. His knowledge of the building is impeccable, and his level of service is off the charts.

I asked Kevin what his favorite part about working here is and he answered, "My reliable, hard working crew makes my job enjoyable. I look forward to coming to work every day to utilize my experience and education with this group of wonderful people who want to learn and are capable of handling the daily challenges of running a building."

We are lucky to have Kevin and look forward to many more years with him to come.

OAHU MEDICAL GROUP INTRODUCTION

The new owner of the Retail 2 Space on Level 2 (formerly known as Kissaten), is Oahu Medical Group. Dr. Heath H. Chung and Dr. James L. Joyner attended the recent AOA Board meeting on April 28, 2025, to give a brief summary on the medical services and treatments they provide. They reassured the Board and residents of Hawaiiki Tower that their job is to prevent and treat infectious diseases, not to contribute to the spread.

Their space is currently under renovation and expected completion is early December.

There's a possibility that Hawaiiki Tower residents will have the opportunity to utilize their services in the future as an urgent care facility for any infections they may have.

GRILL-2-GO

BBQ grill #2 is a designated bbq grill that can be used without reservations for those who want to cook up a quick steak and go.

Here's how it works: any registered resident can contact security to request the use of grill #2 and security will light it up. Once complete, they can simply go.

This has been working out great and has saved a bunch of charcoal, also freed up the use of other grills since it doesn't need to be reserved.

HANDS FREE GARAGE ACCESS

If you haven't already received the new RFID parking garage decal, then stop by the management office to pick yours up. This allows you to drive into the garage without having to roll down your window. Upon request, every unit owner will be given one decal for each parking stall they have. Simply attach this decal to the inside of the vehicle windshield on the right side of the rear view mirror. As you approach the garage gate, it will open. This new hands free option is especially beneficial during rainy conditions. Replacement decals are available for \$25.

LEVEL 3 LAWN WEED REMOVAL

The Lawn on Level 3 has an annual work order to treat broadleaf weeds that grows throughout the lawn. We use an herbicide that causes brown spots when applied.

There have been concerns that the spots in the grass are due to dogs but that is not the case.

Signs will be put up in the future to indicate when this service is done.

AMAZON PACKAGES

Package deliveries to the building have increased with the addition of Amazon over the past year. In 2024, security logged in 15,677 packages for residents. At times, this can be overwhelming for them.

There has been confusion by some residents about package deliveries. When the Amazon driver arrives, they check out an access card from security and attempt delivery to all the units. They are not supposed to leave any package at the unit door. Instead, you will receive a text/email alert from Amazon that your package is at security. When the carrier completes the deliveries, they leave all undelivered packages at security, who then has to log each package into our Notifii system. When that is complete, the recipient will receive a second text/email alert from our Notifii app. Please wait until you receive this second text to ensure that security has successfully logged in your package.

We're researching other ideas to enhance proficiency, such as the addition of parcel lockers, as package deliveries are expected to continue to increase in volume.

LEAK PREVENTION

Living in a condo, you are bound to experience a leak at some time. It's good to have the name of multiple licensed plumbers who are familiar with the building. We can provide that info to you based on positive feedback from other residents.

Every unit has water shut off valves that will at least shut the water off to the bathrooms. It's important to know where it is in your unit and make sure it's working properly. You should also have the washing machine hoses inspected periodically or replaced every 5-7 years. This is the same for the toilet, sinks and refrigerator supply lines.

Another important preventive maintenance measure is to have you're A/C maintained regularly to prevent clogs from building up in the condensate drain lines. There are several different A/C vendors that service units in the building.

Units that are not occupied regularly need to be checked by a local representative several times a month. It's important to run the water in the unit and flush the toilets on a regular basis to prevent the cast iron drain pipes from drying up and cracking. We have noticed this happening more often in mostly unoccupied units.



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APPLIANCE REPLACEMENT

Since the building is over 25 years old now, many residents have had to replace various appliances.

Pacific Appliance Group, (808) 841-3322, is one company that has been successfully replacing the Sub-Zero refrigerators in the building.

There's also a new company that is moving in right across the street on Kapiolani Blvd called Coastal Appliance Company. They offer brands such as Sub-Zero, Wolf, GE, Monogram, and others. They are also offering exclusive discounts to Hawaiki Tower residents.

For more info, you can reach them on their website, www.coastal808.com or call Rebecca at (808) 600-5155.